

TUESDAY, JULY 12, 2016

**APPROVED MINUTES OF THE
COMMITTEE OF THE WHOLE MEETING HELD**

**STATE OF MINNESOTA)
COUNTY OF DODGE)**

**COUNTY ADMINISTRATION OFFICE
MANTORVILLE, MN**

2016-13 C.O.W.

The Dodge County Commissioners met in Committee of the Whole July 12, 2016, in the Commissioner's Room at the Dodge County Government Services Building, Mantorville, MN, at 9:00 a.m. CST. Chair Steven Gray opened the meeting at 9:00 a.m. CST.

Meeting Convened

The Chair acknowledged those present:

Those Present

Members present:	John Allen	District #1
	Tim Tjosaas	District #2
	Rodney Peterson	District #3
	Steven Gray	District #5
Members absent:	David Erickson	District #4
Also present:	Becky Lubahn	Deputy Clerk
	Lisa Kramer	Finance Director
	Michael Pegg	MNPrairie Income & Health Care Assistance Supervisor
	Cathy Skogen	MNPrairie Income & Health Care Assistance Manager
	Jane Hardwick	MNPrairie Executive Director

Minnesota Prairie County Alliance (MNPrairie) Executive Director Jane Hardwick introduced the two MNPrairie employees that were asked to provide the Board with a MNSure briefing.

MNSure Briefing

MNPrairie Income & Health Care Assistance Supervisor Michael Pegg provided the Board with a MNSure briefing.

MNPrairie Income & Healthcare Assistance Manager Cathy Skogen was available to comment on the briefing.

Mr. Pegg informed the Board many people use the phrase, "I have MNSure" to refer to insurance they have applied for at MNSure.org.

MNSure is actually a marketplace where Minnesotans can find, compare, choose and get quality health care coverage that best fits their needs and budget. This system also determines client eligibility for public assistance programs like Medical Assistance and MinnesotaCare.

Mr. Pegg reviewed the following information:

- Types of Coverage Offered Through the MNSure Market Place
 - Medical Assistance
 - Minnesota Care
 - Qualified Health Plan

County Attorney Paul Kiltinen arrived at 9:02 a.m. CDT.

County Attorney
Arrived

The MNPrarie Income & Health Care Assistance Supervisor continued his briefing which included review of the following:

MNsure Briefing -
Continued

- Additional Benefits Offered Through MNsure
 - Advanced Premium Tax Credit
 - Cost Sharing Reductions
- How to Apply
 - Online
 - MNsure Navigators
 - Paper Application
 - When the New Application Process Goes Well
 - Process When it Does Not Go Well
- Team Make Up
- Roles of the Team
 - Phones
 - Document Processing
 - Benefits of the New Edition
 - Internal Agency Contact
 - Cost Effective Insurance
- Upcoming challenges
 - Periodic Data Matching
 - MAXIS to METS Migration

Commissioner Peterson wanted to know if MNPrarie staff talks to other agencies and discusses lessons learned.

Mr. Pegg reported they are involved in a Region 10 supervisor's group which meets and discuss items related to the work they do.

Commissioner Peterson asked Mr. Pegg to elaborate on what his biggest worry was for the next year.

The MNPrarie Income & Health Care Assistance Supervisor stated his biggest worry was the unknown and data matching, they aren't sure how much work it will require but are preparing as best they can.

Commissioner Gray wanted to know if the number of calls they receive per month has a seasonal variation or if it was consistently the same.

Mr. Pegg stated there currently seems to be a spike in calls; however it coincides with cases and renewals.

Commissioner Gray asked Mr. Pegg to share with the Board what he sees in the future for MNsure.

The MNPrarie Income & Health Care Assistance Supervisor commented hopefully MNsure will become more user friendly in the future.

Mr. Pegg informed the Board the numbers presented tell a large part of what they do on the MNsure team, however they do not tell the whole story behind all of the teamwork it took to process all of the documents.

MNsure Briefing -
Continued

The MNPrairie Income & Health Care Assistance Supervisor stated MNsure and the problems with the system get a lot of attention. It was Mr. Pegg's opinion what really should get that attention are the workers, like his team, and the good stories and great outcomes they work hard to achieve for their clients. The team consists of an amazing group of dedicated workers. They work extremely hard and that hard work directly benefits the clients and the communities they serve.

The Board thanked Mr. Pegg and Ms. Skogen for the update.

The Chair adjourned the meeting at 9:29 a.m. CST.

Meeting Adjourned

ATTEST:

**STEVEN GRAY
CHAIR, COUNTY BOARD**

**BECKY LUBAHN
DEPUTY CLERK**

DATED: